

IMPORTANT STRONGLITE WARRANTY INFORMATION

Please read and file for future reference

Register online at http://www.Stronglite.com/product_registration.

Congratulations on your new purchase! Your new Stronglite portable massage table or chair has been built to give you years of high-quality performance backed by Stronglite's 20+ years of tested design and engineering. In the unlikely event that you encounter difficulties, a quick call or email to our friendly customer service department will ensure your Stronglite portable massage table or chair will continue to be a solid and silent partner to your practice for many years.

Please take a moment and register your Stronglite portable massage table or chair at http://www.Stronglite.com/product_registration. Registering your equipment will ensure that you receive product update information as well as timely notification if an unforeseeable issue arises with your product model.

30-Day Money-Back Guarantee

We believe that our products offer the best value (quality for your dollar) in the industry. If you don't agree, you may return your product undamaged, in its original packaging, within 30 days of purchase and we will refund your original purchase in full or exchange it for another product of your choice.* This guarantee applies to products purchased directly from Stronglite. If you purchased our product from a distributor please contact them.

Limited Lifetime Warranty

Portable Tables and Chairs

Stronglite warrants our portable tables and chairs, excluding foam and vinyl, against defects in materials and craftsmanship for as long as you, the original purchaser, own the product, or for five years after model is discontinued. **This warranty may be transferred to future owners by registering with Stronglite on our website (www.stronglite.com/product_registration) or by calling 1-800-289-5487.** The foam and vinyl are warranted for 3 years from the original date of purchase. This warranty does not cover damage caused by accident, misuse or neglect, which includes tears in upholstery and damage caused by chemical based cleaners. This warranty is limited to factory-provided replacement parts, factory repair or replacement at the discretion of Stronglite.

Accessories

Our accessories are warranted for 1 year from the original date of purchase against defects in materials and craftsmanship. This Warranty is limited to product repair or replacement, at Stronglite's sole discretion, shipping charges are not included.

- More on the back -



Accessories (Cont.)

All warranties are invalidated by non-factory modifications and unauthorized repairs, which will immediately terminate all liability by Stronglite for the product or damages caused by its use. The buyer and its customers shall be responsible for proper set-up, inspection, maintenance, and use of the products and as well as any supervision required for safety. In no event shall Stronglite be liable for any special, indirect, consequential, incidental, exemplary or punitive damages or costs.

The warranties set forth herein are the sole and exclusive warranties provided by Stronglite. There are no other warranties, representations or guarantees provided by Stronglite either expressed or implied, including warranties of merchantability and fitness for a particular purpose.

***Return & Warranty Shipment Policy**

- Stronglite does not reimburse original shipping charges or return shipping charges on items returned under the 30-Day Money-Back Guarantee.
- Products must be returned in original packaging, in new condition, with an RA (Return Authorization) number from Stronglite Customer Service. If the equipment has been used Stronglite reserves the right to evaluate the equipment and limit the refund to a value commensurate with the condition of the equipment.
- Products that are customized such as special vinyl will have a 20% re-stocking fee applied to all returns or exchanges unless due to a manufacturer's defect.
- Stronglite will pay shipping to customer for replacement products that are exchanged under the 30-Day Money-Back Guarantee in the contiguous USA only.
- You are responsible for the proper packaging and shipping (charges and arrangements) of your product back to the factory for any warranty claim. Shipping insurance is strongly recommended. Stronglite will pay ground shipping to return the warranted product back to you in the contiguous USA. International, Alaska, and Hawaii customers are responsible for all shipping charges (inbound and outbound), as well as any applicable duties and taxes.
- Lotions, oils, creams and disposable items are returnable only if unopened or due to a manufacturer's defect. Linens may be returned only if unopened or due to a manufacturer's defect.

Please call Customer Service at **1-800-289-5487** or email at **slcustserv@stronglite.com** if you have any questions regarding your Stronglite product.

Revised April 26, 2006

